

SHIPPING & EXCHANGE & RETURNS POLICY

NO RETURNS ON ALL ORDERS WE HOPE TO DO THIS IN THE NEAR FUTURE UNLESS
ARRIVING AS DEFECTIVE.

SHIPPING - IS NORMALLY 4-6 DAYS FOR ITEMS IN STOCK, MADE TO ORDER WILL BE
ADVISED VIA EMAIL.

EXCHANGES - PLEASE EMAIL US TO CHECK IF ITEM REQUIRED IS IN STOCK BEFORE
REQUESTING AN EXCHANGE. WE WILL TRY OUR BEST TO OFFER AN EXCHANGE
DEPENDING ON STOCK ITEMS.

REFUNDS - IF IN ANY CASE THE ITEM ARRIVES FAULTY/DAMAGED WE WILL ALLOW
YOU TO RETURN WITHIN 14 DAYS AT YOUR OWN COST AND WILL ASSESS THE
DAMAGE AND OFFER A REFUND AT OUR DISCRETION. THE ITEM/S ARE PACKAGED IN
ORIGINAL PACKAGING AND RETURNED TO THE ADDRESS (EMAIL US FOR ADDRESS)
AS RECEIVED.

As we will still consider items for return in the rare cases, they are found to be defective
due to materials or craftsmanship .

To ensure we handle every return with fairness, we cannot accept returns in certain
situations, including:

- Products that have been worn or washed.
- Products without original tags or garment bag
- Products lost or damaged by misuse or improper care (including pet damage)
- Soiled or contaminated products

As always, don't hesitate to reach out and email us at pamypropertyus@gmail.com with
any questions or comments.

Once we receive and process the returned products, we will refund the amount of the
returned items within 30 business days.

Note:

- Refunds may not include any shipping costs from the original order.
- Refund payment processing times are dictated by the issuing bank and may take 10
business days to process.